



MISSION  
CARE  
*called to serve*

## WILLETT HOUSE CHISLEHURST, KENT

A care home with nursing  
for older people living  
with dementia

**Willett House is located on a quiet road in a beautiful part of Chislehurst, Kent. We offer a warm and loving home, with a high standard of person-centred care to 37 older people living with dementia.**

#### **LIFE AT WILLETT HOUSE**

Willett House exists to serve the care needs of our residents and their families and friends, in a comfortable and loving environment. We encourage independence and freedom of choice, whilst promoting the dignity and individuality of all those in our care.

Care plans are developed for each resident by our nurses, together with our residents and their advocates. We are able to provide advance care planning and palliative care.

Our nurses and carers provide full nursing and clinical care 24 hours a day. They are dedicated to caring for our residents with dignity, respect and compassion and to serving our residents' social, physical, clinical and emotional needs.

#### **OUR STAFF**

Our staff are loyal and hardworking, ensuring a strong continuity of care for our residents. All staff complete a thorough induction on commencing work and will continue to receive regular training throughout their career with us.

#### **DINING**

All meals are prepared onsite using fresh ingredients. Menus are prepared and updated on a regular basis, in full consultation with our residents and their advocates. We are committed to ensuring that any dietary needs and preferences are met and that varied and nutritional meals are available to suit every cultural and personal choice.

#### **ACCOMMODATION**

Our residents' bedrooms are set within four easily accessible and secure wings. Each wing benefits from an individual lounge, dining area, kitchenette and bathroom facilities. The comfortable size of each of the wings encourages strong, supportive relationships between our staff, residents and their families and friends, and a highly personalised approach to care.

All bedrooms are spacious, secure and well appointed, with pleasant views onto our gardens. Additional bathrooms and toilets are located on each wing.

Whilst rooms are presented fully furnished to a high decorative standard, we encourage our residents to personalise their bedrooms as they wish.



#### **SERVICES, FACILITIES AND ACTIVITIES**

- Diverse programme of activities, events and excursions
- Large, bright activities room
- Lounge and dining facilities available on each wing
- Private and secure location
- Mature gardens and patio area
- Pastoral and religious support
- Regular church services
- Minibus
- Lift access
- Salon and treatment room
- Hairdressing and chiropody services
- Visiting GP
- Optical, dental and oral hygiene services
- Full housekeeping and laundry service
- Full-time maintenance and services team
- Fully secure and accessible building and grounds



#### **ABOUT MISSION CARE**

Mission Care is a not-for-profit Christian organisation that has served communities across South East London since 1904. We remain committed to providing the highest standard of person-centred medical and pastoral care to society's most vulnerable people. Today, Mission Care provides nursing and residential care to over 250 residents in five homes across South East London. We are able to offer dedicated and loving nursing and residential care for older people, people with physical disabilities and older people with mental health needs.

# What Happens Next?

We look forward to welcoming you to Willett House, where we will be pleased to introduce you to our home and care team. We are confident that the high standard of care provided to all of our residents will be evident and very much hope that Willett House will be your preferred home for nursing care.

When an admission is made, we will arrange for your medical notes and any other relevant documents to be forwarded to us and our Registered Manager will visit you to assess your current and developing nursing needs. If we are confident that Willett House will best serve your care needs, we will offer you a home and plan carefully for your admission.

We will be happy to refer you to impartial information services that can offer you further advice about nursing care in England and the process of selecting a care home.

For further information about Willett House, the care we provide and admission enquiries, please contact us on 020 8402 8224 or by email at [willetthouse@missioncare.org.uk](mailto:willetthouse@missioncare.org.uk)

## Visiting Willett House

Willett House is well served by local bus routes and main roads and benefits from a private and accessible car park. The A20 links Chislehurst with Central London and the M25 and buses arrive and depart frequently from Chislehurst Common and Royal Parade, a short walk from Willett House, at the end of Kennal Road.

**10 Kennal Road, Chislehurst,  
Kent, BR7 6LT**

**T: 020 8402 8224**

**E: [willetthouse@missioncare.org.uk](mailto:willetthouse@missioncare.org.uk)**

**[www.missioncare.org.uk](http://www.missioncare.org.uk)**

**MISSION  
CARE**  
*called to serve*

Registered Charity Number: 284967  
Registered Office: The Living Building,  
3 Sherman Road, Bromley, Kent, BR1 3JH

